

September 24, 2018 via FEDEX

### URGENT MEDICAL DEVICE CORRECTION

#### Maquet/Getinge Cardiosave Intra-Aortic Balloon Pump (IABP)

AFFECTED PRODUCT	PART NUMBER	DISTRIBUTION DATE
Cardiosave Hybrid IABP	0998-00-0800-XX &	March 06, 2012 to
Cardiosave Rescue IABP	0998-UC-0800-XX	August 31, 2018

# PLEASE FORWARD THIS INFORMATION TO ALL CURRENT AND POTENTIAL CARDIOSAVE INTRA-AORTIC BALLOON PUMP (IABP) USERS WITHIN YOUR FACILITY.

#### Dear Risk Manager,

Maquet/Getinge is initiating a voluntary Medical Device Correction for the Cardiosave Intra-Aortic Balloon Pump (IABP) due to the issue presented below. This issue could result in an interruption and/or inability to start therapy to the patient prior to or during use of Cardiosave IABP for users who are at altitudes above 3200 Ft. This condition could potentially lead to patient hemodynamic instability.

Our records indicate that your facility received one or more of the Cardiosave IABP units.

#### **Identification of the Issue:**

Maquet/Getinge has received complaints involving the Cardiosave IABPs regarding the use of certain Intra-Aortic Balloons (IABs) at altitudes above 3200 Ft. The Cardiosave may not successfully complete the autofill process required to initiate pumping. This failure may result in either interruption of therapy upon the first maintenance autofill or the inability to start therapy.

It is important to note, there have been no adverse events or deaths attributed to this issue.

IABs used with the CS100 or CS300 IABPs are not affected by this issue.



Maquet/Getinge has evaluated the potential failure and is implementing the following corrections to address this situation.

#### Interim Immediate actions to be taken by User:

## The only action to be taken by the user is to follow the operating altitudes as specified below for the Cardiosave IABP. (Instructions for Use Addendum attached).

Balloon Name and Size:  Sensation 34cc / 40cc, Sensation Plus 40cc / 50cc	Operating Altitude: -1250 feet to 3,200 feet (795 mmHg to 676 mmHg) (1060 hPa to 901 hPa)
Balloon Name and Size:  • Mega 50cc	Operating Altitude: -1250 feet to 5000 feet (795 mmHg to 632 mmHg) (1060 hPa to 843 hPa)
Balloon Name and Size:  • Mega 30cc / 40cc  • Linear 25cc / 34cc / 40cc	Operating Altitude: -1250 feet to 12,000 feet (795 mmHg to 483 mmHg) (1060 hPa to 644 hPa)

Alternatively, use a CS100 or CS300 IABP since they are not affected by this issue.

Please complete the Urgent Medical Device Correction Response Form on page 3 to acknowledge that you have received this Medical Device Correction letter. Please email the completed form to Cardiosavealtitude2018@getinge.com or fax to 1-888-340-4778.

If you are a distributor who has shipped any affected products to customers, please forward this letter to their attention for appropriate action.

#### **Corrective Action:**

Maquet/Getinge is currently developing a software correction to address this issue. Maquet/Getinge anticipates the installation of the updated software to begin February 2019. A Maquet/Getinge Service representative will contact you to schedule the installation of the updated software. This work will be done at no cost to your facility.

This Medical Device Correction is being made with the knowledge of the U.S. Food and Drug Administration.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- o Online: <a href="https://www.fda.gov/medwatch/report.htm">www.fda.gov/medwatch/report.htm</a>
- Regular Mail: Download form www.fda.gov/MedWatch/getforms.htm or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form
- o Fax: 1-800-FDA-0178

Maquet/Getinge apologizes for any inconvenience you may experience as a result of this Medical Device Correction. For technical questions, please contact Technical Support Department (at 1-888-627-8383 and press 3), Monday through Friday, between the hours of 8:00 a.m. and 6:00 p.m. EST.

Thank you for your cooperation and immediate assistance.

Sincerely,

Karen LeFevere

Loron Le Fevere

Director Regulatory Affairs and Quality Compliance Field Actions

Maquet/Getinge Getinge

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